**Welfare benefits email contacts (March 2021 update)**

**Housing Benefit**

[benefits@towerhamlets.gov.uk](mailto:benefits@towerhamlets.gov.uk)

**Department for Work and Pensions Tower Hamlets contacts**

* Poplar Jobcentre Plus | 13 Dod Street | London | E14 7EP |0207 510 1389 | 020 7510 1384
* City Tower Jobcentre | 13 West Tenter St | London | E1 8DT
* Work and Health Group | East London District Office | Hackney Jobcentre 271 Mare Street, Hackney London E8 1EE | Telephone 020 8218 8205

**Universal Credit**

[correspondence@dwp.gov.uk](mailto:correspondence@dwp.gov.uk)

[UCBASILDON.CUSTOMERSERVICES@dwp.gov.uk](mailto:UCBASILDON.CUSTOMERSERVICES@dwp.gov.uk)

**Employment Support Allowance**

[hackneyjobcentre.customersupport@dwp.gov.uk](mailto:hackneyjobcentre.customersupport@dwp.gov.uk) [HACKNEY.BDCCUSTOMERSERVICES1@ gov.](mailto:HACKNEY.BDCCUSTOMERSERVICES1@%20gov.)uk

**Individual managers/partnership managers/complaints**

(note rarely get a response!)

[Moy.rahman@dwp.gov.uk](mailto:Moy.rahman@dwp.gov.uk) Manager Dod St

[Parvez.shaikh@dwp.gov.uk](mailto:Parvez.shaikh@dwp.gov.uk)

[Samantha.gaskell@dwp.dov](mailto:Samantha.gaskell@dwp.dov)

[JAKIR.HUSSAIN1@DWP.GOV.UK](mailto:JAKIR.HUSSAIN1@DWP.GOV.UK)

[RIZWAN.AHMAD@DWP.GOV.UK](mailto:RIZWAN.AHMAD@DWP.GOV.UK) Service Leader: East London District, hackney

**Personal Independence Payment**

[WALES-DBC-CUSTOMERSERVICES@dwp.gov.uk](mailto:WALES-DBC-CUSTOMERSERVICES@dwp.gov.uk)

**Pension Credit**

[Newcastlepensioncentre.ccateam@dwp.gov.uk](mailto:Newcastlepensioncentre.ccateam@dwp.gov.uk)

**Appeals service**

Enquiries: 0300 123 1142

HMCTS | Sutton | Copthall House | Grove Road | Sutton | SM1 1DA

[sscsa-sutton@justice.gov.uk](mailto:sscsa-sutton@justice.gov.uk)

[sscsa-sutton@hmcts.gsi.gov.uk](mailto:sscsa-sutton@hmcts.gsi.gov.uk)