

April 2022

DWP Partnership News

London East

Dear Partners & Colleagues,

Welcome to the April 2022 Edition of the Partnership Newsletter.

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LATEST NEWS

[Access to Bank Accounts for Ukrainians – Call for Action](#)

In order to, support Ukrainian Nationals arriving in the UK under Home Office Schemes, we have been working with the Home Office and HM Treasury who issued guidance to the financial services sector on 29 March, urging firms to apply suitable flexibility, whilst maintaining a risk-based approach,

when undertaking Know Your Customer (KYC) checks for the Ukrainian nationals arriving in the UK. In response to the guidance some of the high street banks are no longer requesting proof of address to open an account.

We are keen to ensure all our customers have the support they need to open an account – not just because of their claim to benefits, but because it allows them to fully function in society and to carry out financial transaction safely and securely.

The department's **method of payment policy** provides useful information to staff, who in turn can signpost claimants to more detailed information available through Money Helper's Choosing a bank account.

The Home Office's **Welcome! A guide for Ukrainians** also provides information on accounts that be suitable.

Local intelligence on what's happening at ground level is important – what's happening in your own areas, what banks are open and operating in your high street.

What arrangements have been put in place at a local level to support Ukrainians and others arriving in the UK who need specific help in opening an account.

Action - My ask of you is, working with local partnership managers, to gather that intelligence, may contact with the banks, build a relationship with them, so that when we start to signpost claimants to them, we are confident that the banks are ready and waiting to help.

Please feel free to feedback any questions, concerns, or examples of best practices to kerry.fern@dwp.gov.uk

[UK announces new trade measures to support Ukraine](#)

The UK has today announced new measures to support Ukraine in its conflict with Russia by removing all tariffs covered by the existing UK-Ukraine trade deal and hitting the Putin government with fresh sanctions.

[Homes for Ukraine sponsorship scheme – numbers of visas issued](#)

Numbers of visas issued sponsored by individuals, by local authority in separate tables for England, Scotland, Wales and Northern Ireland.

[DWP Support for Ukrainians Arriving in the UK](#)

As the government continues to support those fleeing the situation in Ukraine, a new support pack has been published providing information for Ukrainians arriving in the UK. It includes information on DWP and the support and services we offer to those in need. Please share this with customers or partners if they need help understanding how we can support them.

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| • DWP support for Ukrainians arriving in the UK - English version. |
| • DWP support for Ukrainians arriving in the UK - Ukrainian version. |

These products can also be found on this page: [Support for Ukrainians](#)

[Access to bank accounts for Ukrainian nationals](#)

Following Home Office guidance, all major banks will apply flexibility around proof of address and other supporting documentation requirements in the account opening process. The following banks have set up dedicated pages to support Ukrainian nationals:

- NatWest bank account.
- Royal Bank of Scotland.
- Ulster Bank Northern Ireland.
- Virgin Money UK.

Colleagues should support Ukrainian nationals to open mainstream bank accounts for receipt of their benefits. Relying on cash will limit spending options and could prevent them from fully participating in society. Further information on the types of accounts available can be found at [Money Helper – Banking](#).

The Home Office's [Welcome! A guide for Ukrainians arriving in the UK](#) also provides information on accounts that be suitable.

[Offer work to people who have come to the UK from Afghanistan or Ukraine](#)

Employers can use [this form](#) to tell the Department for Work and Pensions (**DWP**) and the Refugee Employment Network (**REN**) about work they can offer to people arriving from Afghanistan or Ukraine.

[Fit Note Changes](#)

From 6 April the way GPs sign fit notes is changing. GPs will be able to authorise fit notes digitally without the need to print and sign them. This means instead of a handwritten signature in ink, fit notes will have the doctor's name included in the form, which can either be printed or sent digitally to patients. These changes do not otherwise change the purpose and function of the fit note. While this is being rolled out the existing fit note will still be legally valid and should be accepted until we notify that it is being withdrawn.

[Move to Universal Credit](#)

All benefit claimants will be moved over to Universal Credit by the end of 2024, with moves from legacy schemes resuming in May 2022. A [press release](#) and [policy paper](#) were published on Gov.uk earlier this week.

From May 2022, customers will be informed of the need to move across to Universal Credit (UC), if they are on an existing legacy benefit (Jobseeker's Allowance – income based, Employment and Support Allowance – income related, Income Support, Incapacity Benefit, Housing Benefit, Working Tax Credit and Child Tax Credit). The initial phase of Move to UC will involve a small number of customers with volumes increasing in a controlled way.

Please refer to [Telephony for Move to Universal Credit](#) if you receive enquiries from customers. Further communications will be issued for those colleagues who will be directly involved in the Move to Universal Credit.

[Universal Credit leaflet in 2022/23 HMRC tax credits renewals pack](#)

From Tuesday 26 April, all tax credit customers will receive a printed A5 leaflet in their HMRC tax credits renewal pack. The leaflet raises awareness that tax credits are ending in 2024 and that many tax credit customers could be financially better off on Universal Credit (UC). Customers are directed to the [Understanding Universal Credit](#) website for more information.

This activity is part of the voluntary migration phase of 'Move to UC' but does not directly encourage customers to move to UC - it is essential that they consider the information for themselves. Colleagues should not provide a recommendation or encourage customers to move to UC. If you are asked for guidance, please advise customers to visit [Understanding Universal Credit](#).

[Have you had your say on new cross-government complaint standards?](#)

Over recent months DWP have been working with Parliamentary and Health Service Ombudsman (PHSO) and other government departments to develop new cross-government complaint standards. These standards will provide a consistent set of expectations for how government services should handle complaints.

The public consultation on these standards has now been launched and we are keen to hear what you as colleagues and your local external stakeholders think of these. Your feedback will be critical to improving complaints handling for everybody. The consultation can be accessed via the PHSO website or [here](#).

Please share the details of the consultation and the link with your local stakeholders and networks and encourage their participation. The consultation is due to close on 31 May. If you wish to view the complaints standards use this [link](#).

[National Minimum and Living Wage](#)

Reminder that [National Minimum and Living Wage](#) rates went up from 1 April. The uplift in wages, which will benefit around 2.5 million people.

[Ethnic Minority Employment Bulletin](#)

March 2022 edition - These bulletins provide information about ethnic minority employment, including research, case studies and strategic and practical advice.

[Free Early Education for 2-year-olds Consultation](#)

September 2019, the government extended eligibility to free early education to 2-year-old children from 3 groups of families and, in September 2020, extended it to a fourth group of families who have no recourse to public funds (NRPF).

This consultation seeks views on:

- whether there are other groups of families with NRPF who should be eligible for the entitlement
- the possible impact of any extension on people who share protected characteristics

Consultation ends 20 May.

[Government urges businesses to take advantage of National Insurance relief when hiring veterans](#)

Businesses hiring military veterans can now save their firms thousands of pounds in employee National Insurance contributions, thanks to a scheme launched by the government's Office of Veterans' Affairs.

From 6 April 2022, employers will not have to pay National Insurance contributions for veterans in their first year of civilian employment after leaving the armed forces. Businesses will also be able to claim this relief retrospectively for any qualifying employees who joined their company in the last 12 months. The tax incentive provides a double boost to businesses - providing them with potential savings of up to £6,200 per employee, while also allowing them to benefit from the fantastic skills and experience that veterans bring.

[Tax cut worth up to £1,000 for half a million small businesses](#)

Nearly half a million UK businesses will benefit from a tax cut worth up to £1,000 that came into effect on 6 April 2022 as announced by the Chancellor in the Spring Statement.

- An increase in Employment Allowance from £4,000 to £5,000 benefits around 495,000 businesses - 30% of all UK firms, meaning smaller firms will be able to claim up to £5,000 off their employer National Insurance Contributions (NICs) bills.
- This takes the total number of firms not paying the Health and Social Care Levy to 670,000.

This change was announced by the Chancellor to reduce employment costs, and takes an extra 50,000 firms out of paying NICs and the Health and Social Care Levy.

[Re-opening of the National Benefit Fraud Hotline \(NBFH\)](#)

The National Benefit Fraud Hotline, which is a telephony service where citizens can report allegations of fraud will be re-opened from Monday 11 April. It was paused due to Covid approximately 2 years ago. Citizens can make a report anonymously - they do not have to give their name or contact details unless they want to.

Deaf Awareness Week 2-8 May

Deaf Awareness Week takes place between 2 – 8 May 2022. **RNID** will be celebrating positive successes of deaf people and those with hearing loss which show that taking action and making small changes, can have a real impact on everyday life.

Did you know that hearing loss affects 1 in 8 people of working age? It's crucial to create a supportive workplace culture where employees can be open about their hearing loss and have equal access to opportunities at work. As an employer, you want to attract, recruit and retain the best talent that's out there. Deafness and hearing loss do not limit anyone's capacity for excellence, and RNID want employers to make the most of their employees by enabling people with deafness and hearing loss to thrive in their workplace.

Here are some ways that employers can make their workplaces accessible and inclusive for deaf people and those with hearing loss:

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| <ul style="list-style-type: none"> • Offer a specialist workplace assessment to identify what adjustments are needed. |
| <ul style="list-style-type: none"> • Provide communication support at interviews or meetings for people who are deaf or have hearing loss, for example BSL interpreter or speech-to-text reporter. |
| <ul style="list-style-type: none"> • Organise deaf awareness training for other staff to improve communication within the team. |
| <ul style="list-style-type: none"> • Make your meetings deaf aware and video calls by sharing these tips with meeting organisers and attendees to ensure all meetings are deaf friendly and inclusive for deaf people and those with hearing loss. |

This Deaf Awareness Week why don't you download our **communication tips** engage with our social media channels and share your stories with us @RNID to show how you are being inclusive and deaf aware. Find out more at RNID [website](#).

ground-breaking apprenticeship programme for the forestry sector.

A first-of-its-kind apprenticeship initiative to foster a growing, highly skilled and more diverse workforce within the forestry sector was opened Wednesday 6 April. This opportunity offers an exciting career pathway into the forestry sector for people from all backgrounds and abilities. The Development Woodland Officer programme offers a three-year, paid development opportunity for passionate individuals looking to kickstart their careers in forestry.

Jointly led by the Forestry Commission, the University of Cumbria and the Institute of Chartered Foresters, the programme marks the first time that a degree-level forestry apprenticeship has been offered in the UK.

Office for National Statistics- Recent challenges faced by food and drink businesses and their impact on prices

Supply chain challenges, increasing costs, and labour shortages have all played a part in increasing the UK's food and beverage prices. This report looks at the different issues reported by businesses within the industry and how consumers are responding.

Benefits Update

Special Rules for End of Life changes

This week the Government changed the Special Rules process for Universal Credit and Employment and Support Allowance. DWP will now consider a claimant to be terminally ill if due to their health condition or disability they have a life expectancy of less than 12 months (the current definition is 6 months life expectancy).

People can now make a claim under Special Rules for Universal Credit and Employment and Support Allowance in the final 12 months of their life. Special Rules allow people who have less than 12 months to live to make a fast-tracked claim to benefits without needing to have a medical assessment. In most cases, they will also get the highest rate of benefit. [Special Rules for End of Life factsheet](#).

Similar changes are planned for Personal Independence Payment, Disability Living Allowance and Attendance Allowance.

New DWP provider guidance for the Work and Health Programme including Job Entry Targeted Support (JETS) guidance

This new Guidance supports providers by setting out the important things they need to know and do in order to provide the Work and Health Programme Services, in conjunction with other requirements set out in the Contract between the Contracting Body and the Contractor. The provider guidance and generic provider guidance, has been issued to help provide Contractors (and sub-contractors) with operational clarity and guidance and forms part of the Work and Health Programme Contract.

New Pension Credit campaign

DWP has [launched a new campaign](#) calling on pensioners, and their friends and family, to check eligibility for [Pension Credit](#).

The campaign begins with social and digital channels this month, with national/regional newspaper advertising to follow in the coming months.

Pension Credit gives pensioners extra financial support with living costs if they are on a low income.

More than 1.4 million pensioners in Britain claim it but new figures show many more could be missing out.

To support the campaign, see our [Pension Credit toolkit](#) and follow us on social media.

Health Assessments for Veterans

The [Work and Pensions Committee](#) is examining whether the current benefits system is up to the task of assessing the mental and physical health of veteran claimants.

New Tackling Domestic Abuse Plan

Home Secretary Priti Patel has launched a new Tackling Domestic Abuse Plan informed by victims and survivors. Included in the plan is the expansion of the successful Ask for Ani codeword scheme to be [piloted in Jobcentre offices](#) across the UK.

[New Money Guidance from Money and Pensions Service \(MaPS\)](#)

MaPS has launched new guidance – [MoneyHelper](#) has resources and tools aimed at people who:

- Are **struggling to keep on top of their bills and payments**.
- Have experienced a **reduction in income or squeezed budgets**.
- Are **self-employed**.
- Have been or are worried about being made **redundant or losing their job**.

For people who are already missing payments on their bills or credit commitments, then free debt advice services are available via MaPS' advice [locator tool](#).

[Pension Credit \(PC\) Service Improvement](#)

Approximately 3% of all claims received via the online channel are for people already in receipt of PC. On the 29 March the Apply for Pension Credit team deployed [new functionality](#) that identifies where a claim submitted via the online claim service is for a person who is already in receipt of PC.

[Child Maintenance Awareness Pack](#)

DWP Service Planning and Delivery Child Maintenance awareness pack for Partnership Managers, have been updated. The pack is designed to assist Partnership Managers to successfully interact with their community organisation. This information is available in the public domain and can be used where appropriate at the discretion of the Partnership Manager to enhance presentation to suitable audiences to help raise awareness of the Child Maintenance Service.

[Child Maintenance Information Pack - Condensed](#) [Child Maintenance Information Pack](#)

[Single Service Phone Line in Bereavement](#)

From 11 April 2022, the way citizens contact DWP Bereavement Services is changing. Citizens will now be able to access the following bereavement services through a single phone number 0800 151 2012:

- Report a death, provide information and find out what support is available following a bereavement
- Make a new or, manage an existing claim for Bereavement Benefit or Bereavement Support Payment
- Make a new or, manage an existing claim for Funeral Expenses Payments
- Request State Pension updates following the death of a spouse or civil partner

The new number is being publicised to citizens and third parties via appropriate communications channels. GOV.UK, customer letters and leaflets will also be updated from the 11 April.

[Universal Credit and childcare: Work and Pensions Committee to question DWP Ministers](#)

On 20 April 2020 DWP Ministers David Rutley and Mims Davies will face questions from MPs as the Work and Pensions Committee continues its inquiry into the current system of childcare support and its impact on working families.

Funding & Initiatives

[Support for Ukrainian Refugees](#)

New Website

People arriving in the UK from Ukraine can now find essential benefits information on a new web page set up by DWP. The new web page is accessible via the Department's Understanding Universal Credit website, at [Support for those fleeing the conflict in Ukraine - Understanding Universal Credit](#).

Education

[Secretary of State for Education letter](#) to local authorities sets out the expectation for them to work with families arriving from Ukraine to enable the children to attend school as soon as possible.

[Families supported by £33 million to drive down parental conflict](#)

Thousands of families with children are set to benefit from £33 million support to resolve conflict at home and improve children's life chances. [Find out what reducing parental conflict is and how it is different to domestic abuse](#).

[Level 3 Free Courses for Jobs offer: Eligibility Expansion](#)

The Free Courses for Jobs offer, which was launched in April 2021, gives eligible adults the chance to access their first Level 3 qualification for free. Starting 1 April 2022, any adult in England earning less than the National Living Wage or who is unemployed will be able to access these qualifications for free, regardless of prior qualification level. The Greater London Authority, in collaboration with the Mayoral Combined Authorities, will be able to tailor its low wage criteria to meet local needs. Please refer to the guidance for details - [Free courses for jobs](#).

The DfE has shared the [Free Courses for Jobs - Eligibility Expansion - Messaging and Social](#) which provides further details.

Free Courses for Jobs

Free Courses for Jobs has expanded to help even more adults take a free level 3 qualification (equivalent to A levels) to help them access new job opportunities or increase their wages.

Courses are now available to those aged 19+, living in England, if any of the below apply:

- They do not already have a level 3 qualification such as A levels or an Advanced Technical Diploma (and do not have a qualification at a higher level)
- Are unemployed
- Earn below the National Living Wage annually (£18,525)

[New Support for Seafarers and Maritime Employers](#)

The Government has launched a **new recruitment website** for seafarers and maritime employers, aimed at supporting the recovery and development of the transport industry. The website specifically targets P&O Ferries workers recently made redundant, as well as the wider sector.

[Warm Home Discount Scheme](#)

A consultation in to the **Warm Home Discount scheme** has concluded. As a result it is intended to proceed with the extension and expansion of the scheme to 2026 and reforming the scheme in England and Wales.

[Childcare Costs](#)

HM Revenue and Customs is reminding working parents in the UK to not miss out on the opportunity to get up to **£2,000 a year** to pay for regulated childcare, including holiday clubs and other out-of-school activities, during the Easter holidays.

[Household Support Fund](#)

Pensioners and families are set to benefit from the **£500m extension** to the Household Support Fund. A third of the funding will be ring-fenced to support families with children, while another third will be dedicated to pensioners. Local Authorities will determine how to best use the remainder of the fund within the scope set out by ministers.

[Health and Social Care Levy to raise billions for NHS and social care](#)

On Wednesday 6 April, the Health and Social Care Levy began to raise billions to tackle the COVID backlogs and reform adult social care. Over the next 3 years, £39 billion will be invested in the health and social care system to ensure it has the long-term resource it needs to provide world-class care, while delivering the biggest catch up programme in the NHS's history.

The levy will end unlimited and unpredictable care costs. Currently, anyone with assets over £23,250 pays their care costs in full. From October 2023, anyone with assets under £20,000 will have their care costs fully covered by the state. The cost of care is capped at £86,000 and raises the point at which people meet the full cost of their care from £23,350 to £100,000 – this is nearly 4 times higher than the current system.

People working in adult social care in England will also benefit from at least £500 million to improve recruitment, retention, progression and staff wellbeing. This will fund measures including continuous professional development budgets, investment in social worker training, and wellbeing and mental health support. **The Health and Social Care Levy will include dedicated funding for the social care workforce – to train and retain talent as well as attracting new staff.**

[Half a million pounds of research funding set to boost understanding of veteran needs.](#)

More than £500,000 in grants for research projects into the experiences of veterans was distributed to charities on 5 April 2022, supporting specialist studies and digital training for ex-armed forces personnel. The research projects will look at the experiences of female veterans, veterans from ethnic minorities and non UK ex-service personnel, and provide vital insight to ensure the UK Government is able to tailor support for these groups. A grant has also been made to TechVets, a charity that supports service leavers and veterans into digital, technology and cybersecurity roles. The money will allow more veterans to benefit from specialist training and secure roles in the digital industry. This will place significantly more veterans across the UK into careers in cyber and technology.

[NCSC Cyber Resilience Exercising Tool webinar](#)

National Cyber Security Centre, which is part of GCHQ, is inviting UK businesses and organisations to a free webinar to help better prepare and protect themselves from ransomware and other cyber attacks. The Digital Loft (aka webinar) takes place on Tuesday 12 April at 10am and will see experts from the NCSC demonstrate their free tool, Exercise in a Box, which any sized organisation can use.

The webinar is part of the ongoing work of the NCSC to tackle the threat from ransomware and to bolster the cyber resilience of the UK in light of events in Ukraine. While the NCSC is not aware of any specific cyber threats to UK organisations in relation to the Russian invasion, there is a heightened risk of hostile cyber activity. In the last year, two in five UK businesses were subject to some form of cyber-attack or attempted breach.

The event is open to any UK business or organisation, and **registration** is required.

[Update on Local Skills Improvement Plans \(LSIPs\) in trailblazer areas](#)

Local Skills Improvement Plans have been published by the appointed employer representative bodies (Chambers of Commerce) in the 8 trailblazer areas - West of England, Cumbria, South Yorkshire, Leicestershire, Kent, Tees Valley, Lancashire and Sussex. DWP colleagues have engaged with Chambers of Commerce in the development of the trailblazer plans.

As well as being published on the websites of each of the Chambers of Commerce involved, they can be accessed via GOV.UK: **[Local Skills Improvement Plan trailblazers and Strategic Development Fund pilots - GOV.UK](#)** The Department for Education's (DfE's) plans for the rollout of LSIPs in England will be informed by good practice and lessons learned from these trailblazers. Roll out will also be linked to the next stage of DfE's Strategic Development Fund, so that any funding for provision is linked to LSIPs. More information about this can also be found on GOV.UK: **[ESFA Update further education: 16 March 2022 - GOV.UK](#)**

Government to improve drug treatment in most deprived areas

50 local authorities in some of the most deprived areas in England will receive enhanced funding over the next 3 years to rebuild drug treatment services.

- All local authorities will receive additional funding as part of the drugs strategy's record £780 million investment to rebuild the drug treatment and recovery system.

Additionally, 50 of the most deprived areas in England will receive significantly more funding in 2022 to 2023 to enhance their drug and alcohol treatment services.

Multiply Programme- £270 million investment in adult numeracy in England to help people progress and secure great jobs.

The funding announced last week for England is part of a £2.6 billion investment through the **UK Shared Prosperity Fund** which is designed to help spread opportunity and level up the country. Up to £559 million in total will be invested across the UK to support the delivery of the government's Multiply programme.

Local councils and mayoral combined authorities across England will receive the **cash boost** ahead of the rollout of the government's flagship **Multiply** programme this autumn. Multiply will offer adults who do not already have a GCSE grade C/4 or higher in Maths or equivalent, and need to improve their numeracy, free flexible courses that fit around their lives. Courses are expected to be available this autumn in person or online, at work or at home, and either on a part time or intensive basis. These courses will equip adults across the UK with the numeracy skills they need to fulfil their potential.

Traineeships in England

Traineeships are courses that include work experience for young people who want to find a job or apprenticeship but don't have the skills, experience, or behaviours that employers are looking for. A traineeship, unlike an apprenticeship, is not a job.

The criteria for Traineeships in England have been extended to include 16 to 24 year olds qualified up to and including a full level 3 qualification.

Traineeships can be found on **Find a Traineeship**. Information on local Traineeships may feature on your DPT.

For further information please see:

- [UC Traineeships guidance](#)
- [Legacy Traineeships guidance](#)

Statistics

Rough Sleeping Snapshot – England

Statistical release about the annual single night snapshot of the number of people sleeping rough in local authorities across England.

Highlights:

- Rough sleeping decreased in every region of England compared to the previous year.
 - Nearly half (45 %) of all people sleeping rough are in London and the South East.
 - Most people sleeping rough in England were male, aged over 26 years old and from the UK.
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Universal Credit Statistics

Universal Credit statistics from 29 April 2013 to 10 February 2022.

Highlights:

- 3,112,265 females in receipt of UC compared with 2,515,292 males.
 - 109,460 people are planning to work.
 - 1,500,536 people have no work requirement.
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Personal Independence Payment Statistics

Quarterly statistics from April 2013 to January 2022, including numbers of claims with entitlement, new claim registrations, decisions and awards made.

Highlights:

- 6.4 million claims to PIP were registered.
 - 470,000 claims reported a change in circumstances.
 - 19,000 registrations for DLA reassessments in last quarter.
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Benefit Cap Statistics

Benefit Cap statistics for the number of households capped to November 2021.

Highlights:

- 106,000 households were capped on UC at November 2021.
 - the total number of capped households at November 2021 fell by 30% when compared to August 2021.
 - volumes of HB capped households have continued to fall steadily with a 14% (2,700 households) decrease from August 2021.
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Links and resources



Touchbase is being produced weekly and is being circulated to subscribers every Friday. Although these provide a roundup of announcements and are useful for organisations they will not be published on GOV.UK

[Subscribe to Touchbase](#)

1. Touchbase: News and articles from across government for advisers, employers and organisations that help people find jobs.

<https://www.gov.uk/government/publications/touchbase-dwp-news-about-work-working-age-benefits-and-services>

2. The Personal Independence Payment (PIP) toolkit: This toolkit provides information to individuals and organisations that support PIP and DLA claimants.

<https://www.gov.uk/government/publications/the-personal-independence-payment-toolkit-for-partners/the-personal-independence-payment-pip-toolkit>

3. Independent Assessment Service: Each person claiming PIP is unique and might face all kinds of challenges from a wide range of health conditions or disabilities. The Independent Assessment Service work in partnership with trusted organisations, and their experienced health professionals are fully trained to understand the complex effects of living with a health condition or disability

<https://www.mypipassessment.co.uk/>

3a. PIP Consultations for London: These sites are used for PIP consultations.

<https://www.mypipassessment.co.uk/consultation-centres/>

3b Independent Assessment Service:

<https://www.mypipassessment.co.uk>

4. Maximus - The Health Assessment Advisory Service arranges and carries out assessments on behalf of the Department for Work and Pensions (DWP). If you are claiming benefits as a result of a disability or injury, you may be required by DWP to have an assessment with a qualified Healthcare Professional as part of your claim process.

<https://www.chdauk.co.uk/assessment-process>

5. Universal Credit Toolkit: This toolkit contains information about Universal Credit and the changes it brings.

<https://www.gov.uk/universal-credit-toolkit-for-partner-organisations>

6. HM Revenue and Customs Employer Bulletin: A bi-monthly magazine for employers and agents giving up-to-date information on payroll topics.

<https://www.gov.uk/government/collections/hm-revenue-and-customs-employer-bulletin>

7. UK Online: All 3,000 UK online Centre's partners offer FREE or low-cost access to computers and the internet, plus help and support to use them.

<https://www.gov.uk/ukonline-centre-internet-access-computer-training>

8. Supporting people back to work: Useful links to support people back to work.

[@JCPinEastLondon Twitter](#) account

[Job Help website](#) an external Government website with a range of information on finding a job, applying for opportunities and developing skills.

[Find a Job website](#) an external website for job seekers with nearly 65,500 vacancies

[Find a Job website](#) an external website for employers to post their opportunities

[@JCPJobsPlusMore](#) National Employer and Partnership Teams National Twitter account.

[Civil Service Jobs](#) Search for jobs in the Civil Service.

I trust that existing partnerships arrangements are meeting your needs. However, if you have any questions or would like to discuss local partnership issues further please do not hesitate to contact me.

I am available to deliver any DWP benefit awareness sessions to all external partners and your colleagues using MS Teams. If you would like to discuss arranging a session, please do get in touch.

Yousaf Akram: East London District.

Barking & Dagenham, Hackney, Havering, Newham, Redbridge, Tower Hamlets, Waltham Forest.

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