

| Description of support | Planned date | Information for residents |
|---|---|---|
| | of payment | |
| £110 payment for all pensioners in receipt of Pension Credit to support with rising costs of food and fuel. Payment will be made in cash through the Post Office. | Letters will be received in October 2022 with three months to claim the money | If you are eligible, you will receive a letter in October with instructions on how to redeem your payment. If you missed out but feel you are in need of support, please submit an application to the Residents Support Scheme (www.towerhamlets.gov.uk/rss) |
| £100 payment for households with younger than school age children, deemed to be eligible for Healthy Start vouchers (identified via the LIFT dashboard), to support with rising costs of food and fuel. Payments will be made in cash through the Post Office. | Letters will be received in October 2022 with three months to claim the money | If you are eligible, you will receive a letter in October with instructions on how to redeem your payment. If you missed out but feel you are in need of support, please submit an application to the Residents Support Scheme (www.towerhamlets.gov.uk/rss) |
| £100 per child payment for children eligible for benefits- entitled Free School Meals, plus a small number identified by the schools as being vulnerable while not eligible for FSM. Identified through FSM data and by schools. | November 2022 | Details on payment delivery approach to follow |
| £300 per household payment to pension-age households identified as 'in crisis' or 'at risk' in LBTH data (where income either does not cover housing costs, or does not meet total expected household costs) to support with rising energy costs. Branded Mayor's Energy Fund and identified through the LIFT dashboard. | Letters will be received in October 2022 with three months to claim the money | If you are eligible, you will receive a letter in October with instructions on how to redeem your payment. If you missed out but feel you are in need of support, please submit an application to the Residents Support Scheme (www.towerhamlets.gov.uk/rss) |
| £250 per household payment to pension-age households identified as 'struggling' in LBTH data (meeting total expected costs but with less than £100 surplus) to support with rising energy costs. Branded Mayor's Energy Fund and identified through the LIFT dashboard. | Letters will be received in October 2022 with three months to claim the money | If you are eligible, you will receive a letter in October with instructions on how to redeem your payment. If you missed out but feel you are in need of support, please submit an application to the Residents Support Scheme (www.towerhamlets.gov.uk/rss) |

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| £150 payment to working-age | Letters will be | If you are eligible, you will receive a |
| individuals living alone, | received in | letter in October with instructions on |
| deemed to be in the worst | October 2022 | how to redeem your payment. |
| income to expenditure | with three | |
| bracket, to support with rising | months to | If you missed out but feel you are in |
| energy costs. | claim the | need of support, please submit an |
| Branded Mayor's Energy | money | application to the Residents Support |
| Fund and identified through | | Scheme |
| the LIFT dashboard. | | (www.towerhamlets.gov.uk/rss) |
| £100 payment to other | Letters will be | If you are eligible, you will receive a |
| working-age households | received in | letter in October with instructions on |
| deemed to be in the worst | October 2022 | how to redeem your payment. |
| income to expenditure | with three | |
| bracket, to support with rising | months to | If you missed out but feel you are in |
| energy costs. | claim the | need of support, please submit an |
| Branded Mayor's Energy | money | application to the Residents Support |
| Fund and identified through | - | Scheme |
| the LIFT dashboard. | | (www.towerhamlets.gov.uk/rss) |
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Existing Central Government support package

| Name of payment | Amount | Eligibility & payment method | Timeline |
|--|-----------------------|---|--|
| Energy Bills Support Scheme | £400 per household | All households with a domestic energy meter are eligible, money to be paid via energy companies. | Applied over six months from October 2022 |
| | | Direct debit and credit customers to have it credited to their account. Pre-payment meter customers paid via voucher or money applied to their meter. | |
| Pensioner Cost of Living Payment | £300 per household | Those over State Pension age between 19 th to 25 th September 2022, and in receipt of Winter Fuel Payment. Paid as an automatic top up to Winter Fuel Payment. | To be paid in November/December 2022 |

| Cost of Living Payment | £650 per household, paid in two instalments | Households on certain means tested benefits on 25 th May 2022 for first payment. For the second payment, eligibility will be determined at a different date, TBC. Paid by direct payment from DWP. | First instalment of £326 was paid from mid-July. Second instalment of £324 expected in October. |
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| Disability Cost of Living Payment | £150 per claimant | Claimants on certain disability benefits are eligible. Payment direct from DWP. | Paid in September 2022 |
| Council Tax Rebate | £150 per household | Most households in council tax bands A-D are eligible. Payment to be made by the Local Authority, automatically for those paying by Direct Debit, by application for those not. | To be paid from April 2022 |