NOTIFY



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|  | Telephone:0800 169  |
| CLAIMANT NAMECOURT4-6 PRINCES ROADHULLCW6 0AA | 8am to 6pm Monday to Friday |

www.gov.uk/dwp/ move-to-uc

Your Ref:

HK36-WFDJ-7JNB

1 July 2023

# You need to claim Universal Credit

You must claim by 2 October 2023 to keep receiving financial support

**Universal Credit Migration Notice**

Dear Claimant Name

Universal Credit is replacing your Child Tax Credit.

You must claim Universal Credit by 2 October 2023 to keep receiving financial support.

Universal Credit is a Department for Work and Pensions benefit. You can make a claim even if you:

* are working
* have renewed your tax credits
* have capital or savings of more than £16,000

How to claim Universal Credit

Go online to claim Universal Credit: **www.gov.uk/dwp/move-to-uc**

## How to get help

* Call the Universal Credit Migration Notice helpline for free on **0800 169**
* Universal Credit website: **www.gov.uk/dwp/move-to-uc**
* Visit your local jobcentre

You can also call us for free on **0800 169**  if you:

* need more time to claim
* are not the person named on this letter • do not intend to claim Universal Credit.

For independent and confidential help, call the Citizens Advice Help to Claim service on 0800 1448 444 or go to their website:

**www.citizensadvice.org.uk/helptoclaim**.

You can also find local advice services at: **advicelocal.uk**.

## How much you will get

Most people will be entitled to the same amount or more on Universal Credit. If the amount you are entitled to on your existing benefits is more than you would get on Universal Credit, a top up is available. This is called transitional protection.

This Migration Notice entitles you to transitional protection if your circumstances do not change before you claim Universal Credit. If your circumstances change before you make your claim, this may affect the amount you may get.

If you have certain kinds of debt, this may affect the amount of Universal Credit you get. Call 0800 169 if you think this will affect you.

## If you live with your partner

You will both need to claim Universal Credit by the same deadline. You must make a joint claim for your household, even if your partner is not eligible for Universal Credit.

## Why you need to claim Universal Credit

Universal Credit is replacing the following:

* Working Tax Credit
* Child Tax Credit
* income-based Jobseeker’s Allowance
* income-based Employment and Support Allowance
* Income Support
* Housing Benefit

## If you have already made a claim

Ignore this letter if you have already made a claim for Universal Credit.

Yours sincerely,

Universal Credit

This is a migration notice issued under regulation 44 of the Universal

Credit (Transitional Provisions) Regulations 2014 (MNS1)

**We have many different ways we can communicate with you.**

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

**How DWP collects and uses information**

We will treat your personal information carefully. We may use it for any of our purposes. To learn about your information rights and how we use information, please see our Personal Information Charter at GOV.UK.

**Call charges**

Calls to 0800 numbers are free from landlines and mobiles.

**Equality and Diversity**

We are committed to treating people fairly, regardless of their disability, ethnicity, gender, sexual orientation, transgender status, marital or civil partnership status, age, religion or beliefs. Please contact us if you have any concerns.