

Disability Services Advocacy Team

September 2024 External Stakeholder Sessions

(Please note: these sessions are for organisations outside the DWP only)

The Disability Services Advocacy Team are here to support with raising awareness of the different Disability Services benefits and grants. These are Personal Independence Payment (PIP), Disability Living Allowance (DLA), Industrial Injuries Disablement Benefit (IIDB) and Access to Work.

Please see details of our upskilling sessions for external stakeholders in the month of September below. To book a place please use each of the individual links for the relevant events.

Personal Independence Payment

This session covers what PIP is, eligibility criteria and the customer journey when making a claim, including the assessment process. There will be opportunity for Q&A at the end of the session. Capita complete PIP assessments for Wales and central England

Personal Independence Payment awareness sessions with Capita

03/09/24 10am–1pm Register: https://www.ticketsource.co.uk/dsat/t-xmoqldk Password:DWP2024

12/09/24 10am–1pm Register: https://www.ticketsource.co.uk/dsat/t-eamydjp Password:DWP2024

26/09/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-ojoyren Password:DWP2024

Personal Independence Payment Change of Circumstances:

04/09/24 1:00 –2:30 pm Register https://www.ticketsource.co.uk/dsat/t-modxqmaPassword: DWP2024

17/09/24 10.30–12:00 pm Register https://www.ticketsource.co.uk/dsat/t-vvdgpnePassword: DWP2024

Access to Work

This session covers what AtW is, what it can support with, eligibility criteria and the customer journey. There will be opportunity for Q&A at the end of the session.

05/09/24 10:00-11:30 pm Register: https://www.ticketsource.co.uk/dsat/t-jzpajpjPassword: DWP2024

Disability Living Allowance

This session covers what Disability Living Allowance for Children is, the eligibility criteria and then the whole customer journey from making a claim to receiving a decision. There will be Q&A at the end of the session.

Disability Living Allowance for Children awareness session

03/09/24 1.30pm–3pm Register: https://www.ticketsource.co.uk/dsat/t-ojodqon Password:DWP2024 25/09/24 1.30pm–3pm Register: https://www.ticketsource.co.uk/dsat/t-Inrpzoz Password:DWP2024



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Industrial Injuries Disablement Benefit

This session covers what IIDB is, who may be eligible and the customer journey both for claims for injuries and diseases. There will be opportunity for Q&A at the end of the session.

Industrial Injuries Disablement Benefit awareness session

12/09/24 2pm – 3pm Register: https://www.ticketsource.co.uk/dsat/t-qiqoxoi Password DWP2024

If you need to contact the team, please contact us on the below email address: disabilityservices.advocacyteam@dwp.gov.uk

