

Disability Services Advocacy Team

November 2024 External Stakeholder Sessions

(Please note: these sessions are for organisations outside the DWP only)

The Disability Services Advocacy Team are here to support with raising awareness of the different Disability Services benefits and grants. These are Personal Independence Payment (PIP), Disability Living Allowance (DLA), Industrial Injuries Disablement Benefit (IIDB) and Access to Work.

Please see details of our upskilling sessions for external stakeholders in the month of November below. To book a place please use each of the individual links for the relevant events.

Personal Independence Payment

This session covers what PIP is, eligibility criteria and the customer journey when making a claim, including the assessment process. There will be opportunity for Q&A at the end of the session.

Personal Independence Payment awareness sessions with Capita (Midlands and Wales)

05/11/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-pqaorjr Password:DWP2024

Personal Independence Payment awareness sessions with Serco (South West England and South Central England)

07/11/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-ojyvxne Password DWP2024

13/11/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-qjpzdrz Password DWP2024

Personal Independence Payment awareness sessions with Ingeus (South East England, London and East Anglia) * STILL TO CONFIRM

19/11/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-qjpyezn Password DWP2024

26/11/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-movzpqn Password DWP2024

Personal Independence Payment awareness sessions with Maximus (Northern England and Scotland)

21/11/24 10am-1pm Register: https://www.ticketsource.co.uk/dsat/t-aveyxrd Password DWP2024

Personal Independence Payment Change of Circumstances:

06/11/24 13.30–15:00pm Register: https://www.ticketsource.co.uk/dsat/t-lnoxlyr Password: DWP2024

Access to Work

This session covers what AtW is, what it can support with, eligibility criteria and the customer journey. There will be opportunity for Q&A at the end of the session.

05/11/24 13:30–15:00 Register: https://www.ticketsource.co.uk/dsat/t-movrmgv Password: DWP2024

20/11/24 13:30–15:00 Register: https://www.ticketsource.co.uk/dsat/t-xmqygpe Password: DWP2024



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Disability Living Allowance

This session covers what Disability Living Allowance for Children is, the eligibility criteria and then the whole customer journey from making a claim to receiving a decision. There will be Q&A at the end of the session.

Disability Living Allowance for Children awareness session

07/11/24 1.30pm–3pm Register: https://www.ticketsource.co.uk/dsat/t-rpxjkee Password:DWP2024

Industrial Injuries Disablement Benefit

This session covers what IIDB is, who may be eligible and the customer journey both for claims for injuries and diseases. There will be opportunity for Q&A at the end of the session.

Industrial Injuries Disablement Benefit awareness session

12/11/24 2pm – 3pm Register: https://www.ticketsource.co.uk/dsat/t-ojyvgle Password DWP2024

If you need to contact the team, please contact us on the below email address: disabilityservices.advocacyteam@dwp.gov.uk

